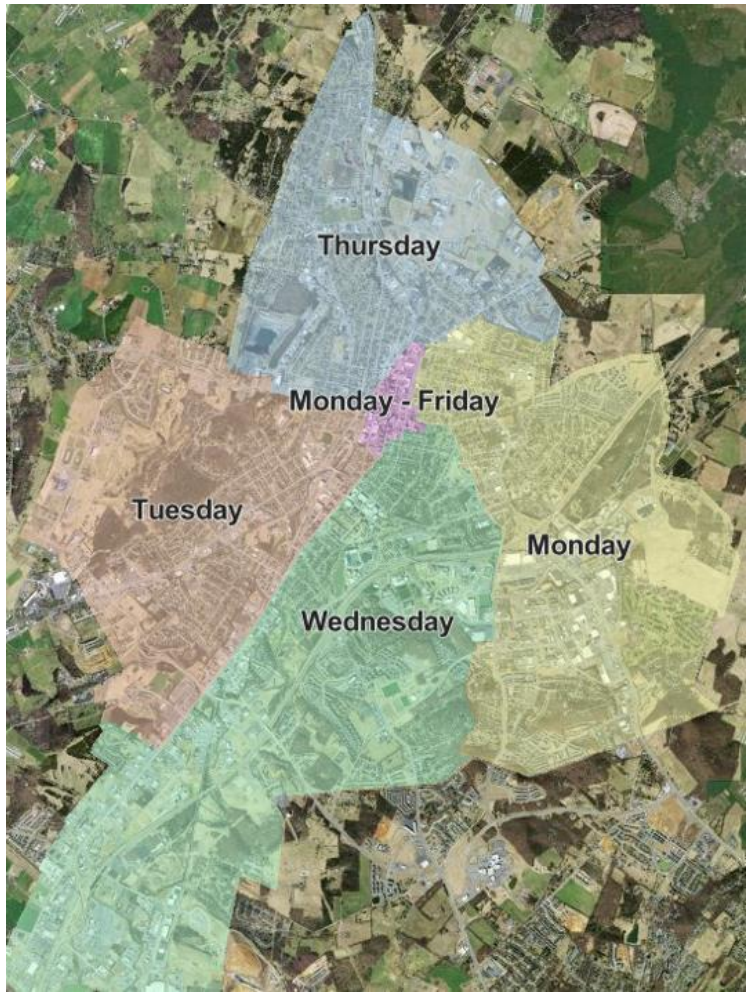
solid waste collection improvements

bulk trash & yard debris

City Council Presentation

Tuesday, September 9, 2025

Proposed changes



Updated Collection Schedule

- **Expanded Use of ReCollect Online Reservation Platform**
  - Using the online system to schedule yard debris and bulk pickup
  - Continue cardboard curbside collection
- **Adjusted Schedule**
  - Shifting the southeast quadrant's collection day from Friday to Wednesday (not including downtown)

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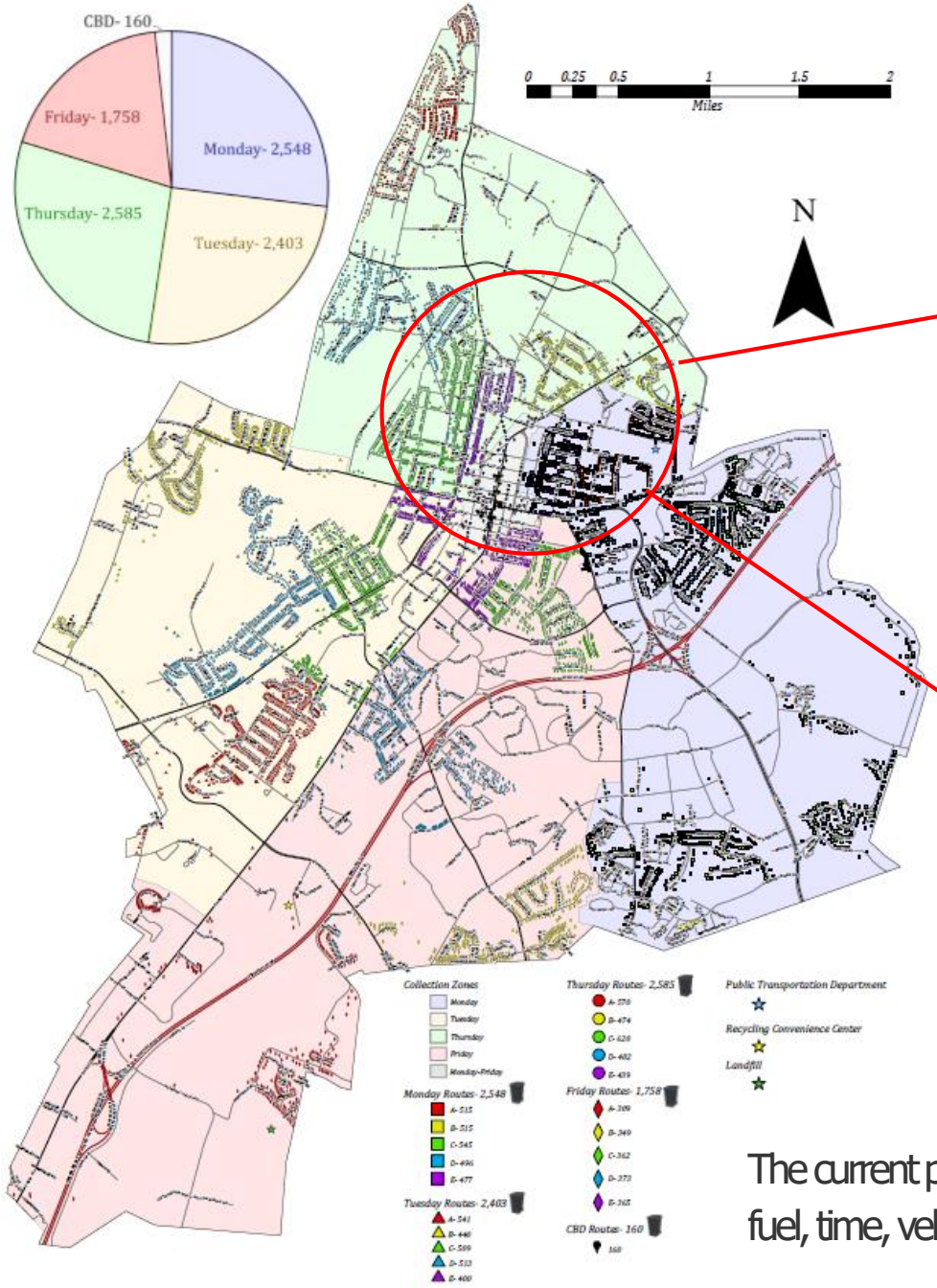
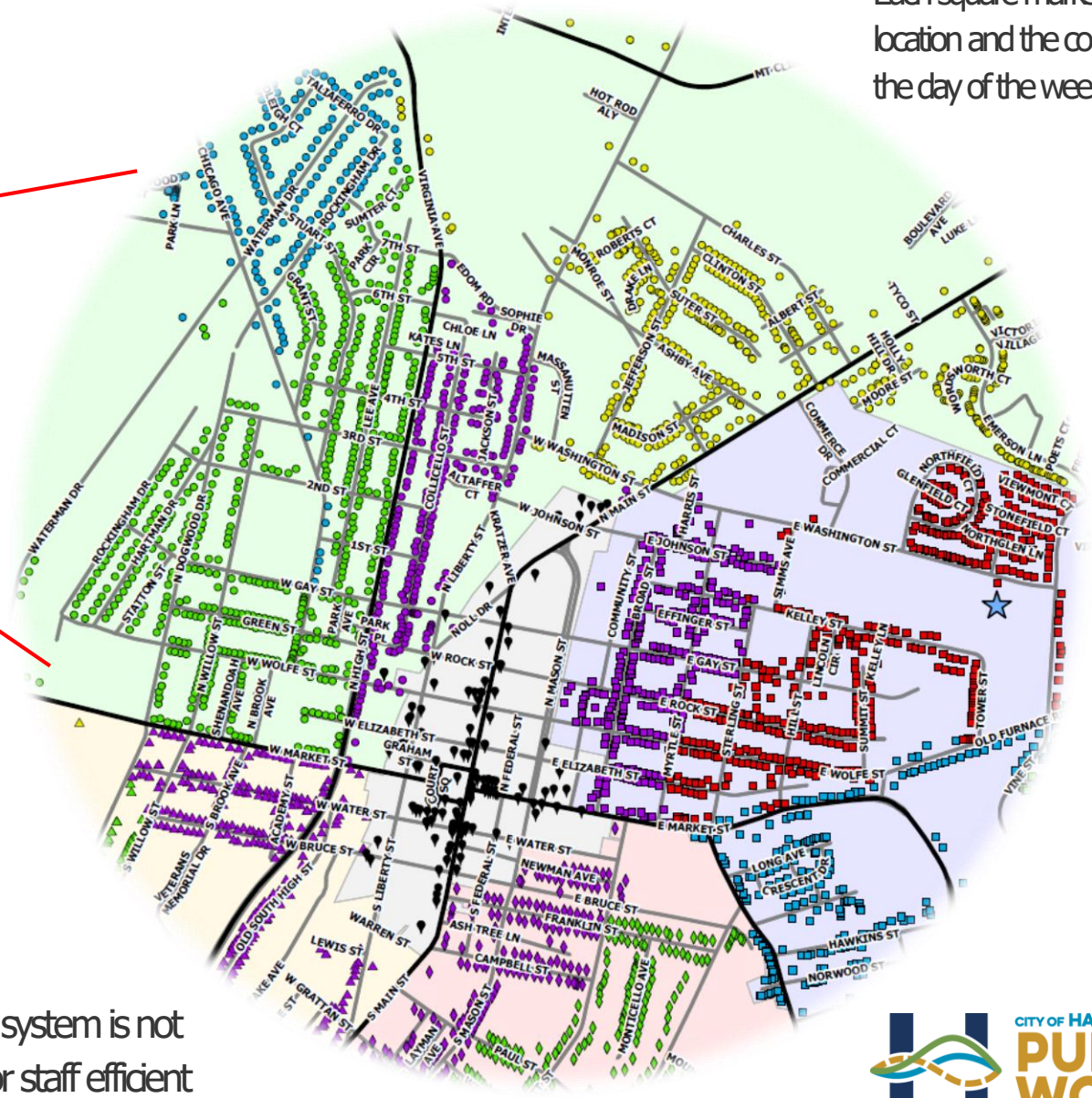
Current route stats





Each square marks a pickup location and the color indicates the day of the week.

The current pick-up system is not fuel, time, vehicles or staff efficient

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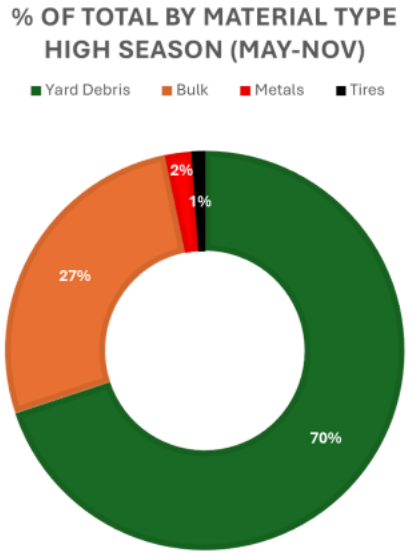
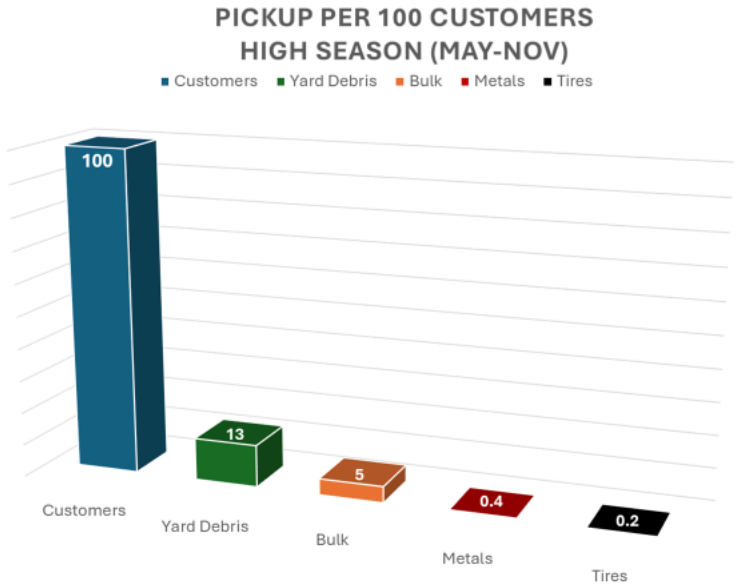
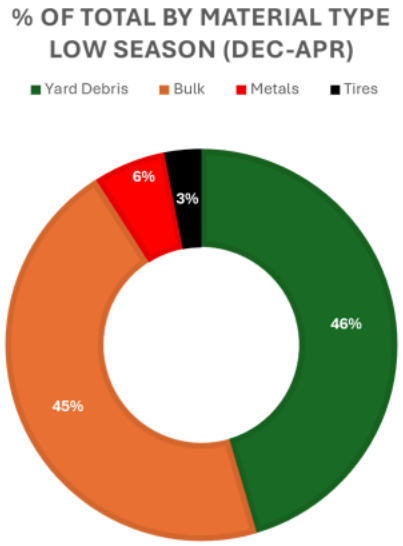
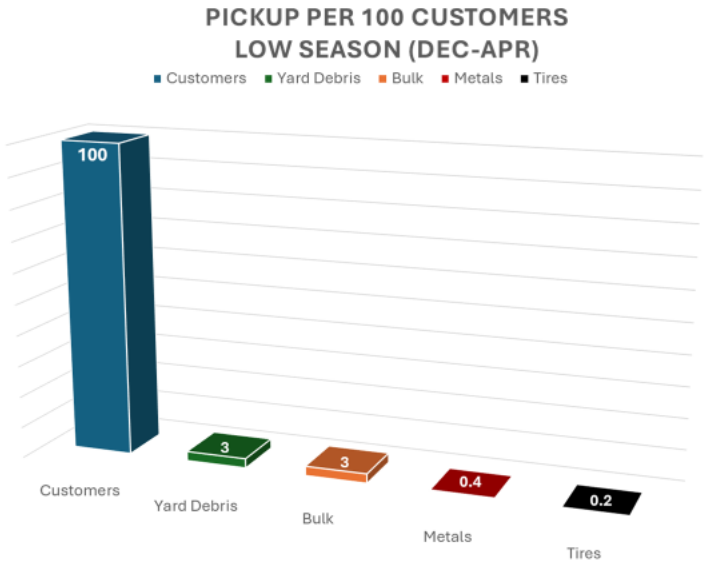
Current route stats









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Operational efficiency

- Residents will no longer need to remember specific collection dates for bulk and yard debris, **eliminating confusion** and **reducing service requests.**
- The online scheduler will allow residents to schedule bulk and yard debris on their regular trash collection day each week, offering **more flexibility and higher frequency**.
- Minimize disruptions caused by holidays and inclement weather since residents can **reschedule easily.**

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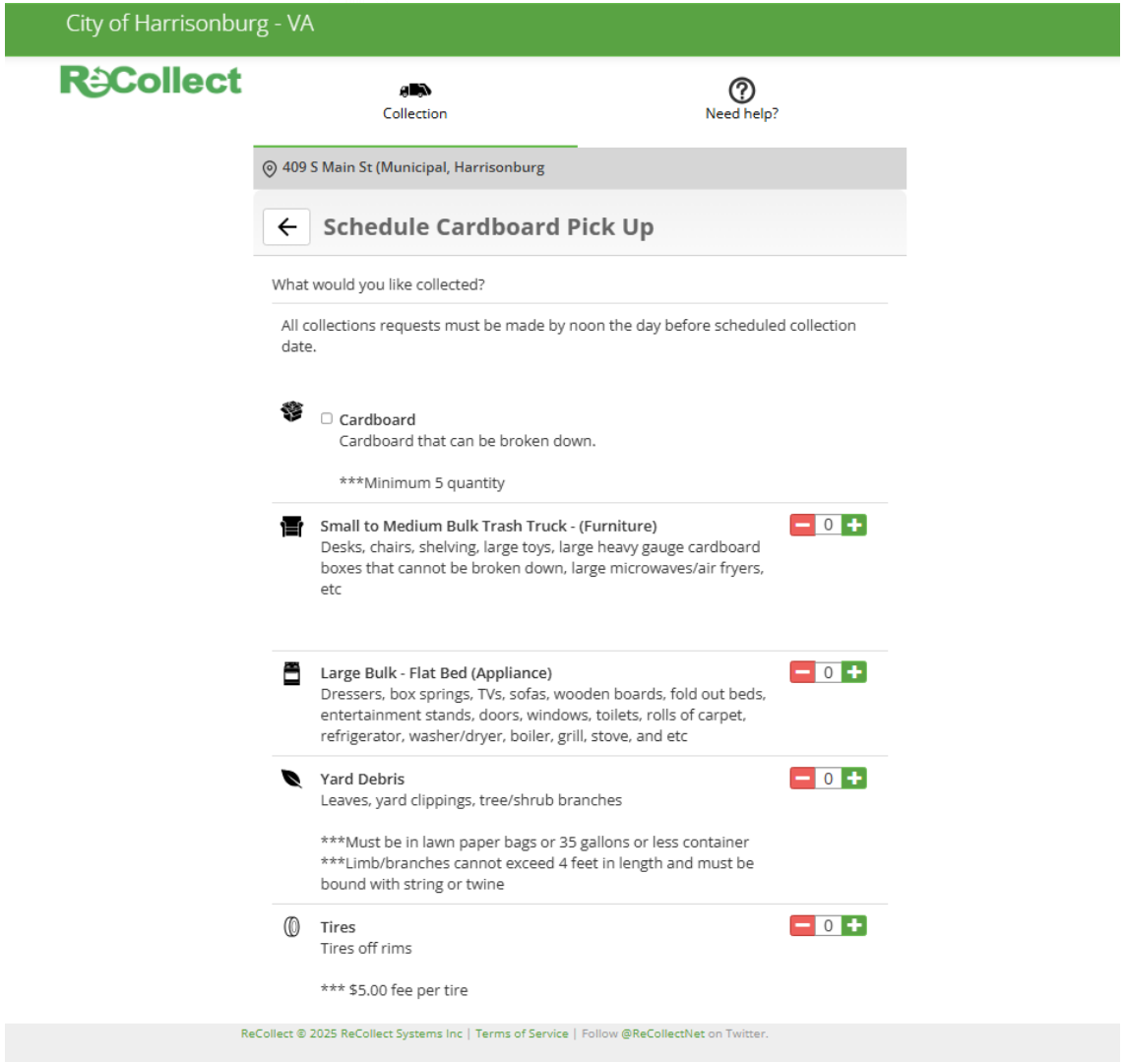
Software specifics



Pickups **must be scheduled by 12pm** the day prior.

Three new options (large bulk, small to medium bulk, yard debris). Options can be added as we hear from residents.

If residents are not comfortable using the online system, they can **still call or email** Public Works and we can schedule it on their behalf.

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Outreach plan

- **Four open houses** at local schools (Keister, Smithland/Skyline, Waterman and Stone Spring)
  - One per week between September 15 – October 6.
  - Each will run for two hours and provide residents a chance to practice using the online scheduler, understand collection maps and ask staff questions.
- Utilization of **online platforms** including our website, Instagram and Facebook.
- Education flyers on Toter trash cans, fridge magnets and vinyl stickers to help advertise.

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Future timeline

- September 15, 2025 – October 6, 2025: Open Houses
- October 2025 – January 2026: Public Outreach (social media, flyers, press releases, media coverage)
- January 1, 2026: Begin implementing changes
- January 2026 – March 2026 : Educational Tagging
- April 2026: Changes in Full Effect

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